

To Our Patients at Franklin Corner Dental,

Despite the challenges of COVID-19, Franklin Corner Dental has taken action to ensure the safety of both our patients and staff through strict in-office safety protocols. In this time of uncertainty, we want to assure you of one thing- our commitment to you.

The doctors, hygienists, assistants and office staff are working diligently to ensure the safety of those who seek care at our office and we are happy to announce we are safely returning an increasing number of patients to our office.

After much preparation, we are gradually, and carefully, resuming dental treatment to our patients. We want to assure you we would not offer these visits unless we could do so safely and responsibly. Our team is continuing to follow the guidance of the CDC and state health officials to ensure proper safety protocols are in place to protect our patients and staff.

We understand that visiting any healthcare facility during this time can be unsettling, and we want to share with you some of the specific measures we have in place.

#### **WHAT YOU CAN EXPECT FROM US:**

**Screening** - We continue to screen all patients and visitors with our COVID-19 screening questionnaire as well monitoring patients and staff temperatures. Stay home if you are unwell. If you are experiencing fever, cough, or shortness of breath you should be seen by your physician for COVID-19 testing.

**Do Not Bring Visitors** - At this time no visitors, including children, are allowed in our office. Exceptions may be made for medically necessary assistance or if the patient is a minor. Reducing the number of visitors will help maintain social distancing standards.

**Staff Screening** - Staff monitors for symptoms of COVID-19 and staff temperatures are taken daily prior to the beginning of their shift. Anyone exhibiting symptoms, or has been in close contact with an individual with COVID-19, is quarantined according to the current Center for Disease Control Guidelines prior to returning to work. Our staff will work only if they are healthy and only if they wear the proper personal protective equipment.

**Wear a Mask** - All patients should bring a mask or facial covering to wear when they come to our office. All staff members are required to wear a mask at all times.

**Extensive Cleaning** - While cleaning our treatment areas and waiting room has always been a priority, enhanced cleaning protocols are in place to help ensure your safety. We are following all recommendations from the CDC.

**Enforcement of Social Distancing** - Our waiting areas are arranged to provide appropriate separation between seats. We are also encouraging patients to wait in their cars whenever possible. After you check-in by phone we will let you know when we are ready for you. Plexi-glass barriers are in place at our check-in and checkout areas to maintain safety during interactions. Hand sanitation stations are also dispersed throughout the office.

**DO NOT PUT YOUR DENTAL HEALTH ON HOLD.** Dental and health issues do not stop during a pandemic and we want to make sure Franklin Corner Dental maintains a safe environment to access your care comfortably and confidently. Please contact our office to schedule your appointment.

We look forward to seeing you soon!

Sincerely,

Dr. Kost and Dr. Cozzarin and entire staff of Franklin Corner Dental